SOLTERIOR FR

General marking and mould is inevitable for outdoor fabrics, prompt attention to the affected area will minimise the chance of staining or fabric degradation.

To obtain the maximum life from Solterior awning and blind products, the following points should be noted:

Keep the fabric clean by hosing regularly to remove dust, bird droppings and other solid particles.

No powered, high pressure washes to be used for cleaning fabric. * **Warranty will be voided.**

Do not apply detergents, cleaning fluids or insecticides. Bleach products should not be used to clean the fabric, as bleach will cause discolouration. Strictly use a mild soap solution and water only for cleaning.

Keep petrol, oil, solvents, kerosene and other similar fluids away from the fabric.

Do not allow bird droppings, earth, sand, or vegetable matter to remain in contact with the fabric.

Water based stains should be treated first by rinsing with cold water. If this is not sufficient, Solterior may be washed with a mild solution of soap in lukewarm water and rinsed thoroughly. We recommend gentle brushing with a soft brush or sponge as harsh scrubbing can damage the fabric.

It is important that a Solterior awning or blind is let down to dry after wet weather and should not be rolled up or stowed away when wet.

5 year warranty

SOLTERIOR MADE IN JAPAN

WHAT IS COVERED?

This warranty covers Solterior fabric becoming non-functional due to loss of dimensional stability from exposure to conditions including sunlight and other normal atmospheric conditions. This warranty does not cover gradual fading, discolouration from atmospheric pollution, mould or other debris. Abnormal or excessive fading is covered.

Any defects found with regard to the fabric configuration, dimension, strength or colour that exist at the time of initial delivery, must be reported to Ricky Richards within a reasonable period of time before fabrication or installation of the material.

HOW LONG IS THE COVERAGE PERIOD?

The warranty coverage is for 5 years from the date of purchase.

WHAT WILL RICKY RICHARDS, THE DISTRIBUTOR FOR SOLTERIOR DO?

Ricky Richards will provide new fabric at no cost, to replace the non-functioning fabric. This warranty does not cover the cost of labour or other consequential or incidental expenses.

This warranty can only be enforced against presentation of the original installers invoice showing fabric reference and colour as well as date of assembly. The correct care procedures (as outlined above) must be followed to ensure that every step has been taken to maintain the Solterior fabric.

Information contained in this brochure is accurate and based on the latest product information available at the time of printing.
While Ricky Richards (Sales) P/L makes all efforts to provide accurate information, we maintain the right to make changes as necessary.